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JF
3/18/03
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Chockalingam Arunachalam
Serial No. : 09/943,587
Filed : August 30, 2001
For : System and Method for Associating
Interactive Voice Response Unit Data to
a Telephone Call Using Automatic Number
Identifiers
Attorney's Docket : DAVOX-173XX
Examiner : Chow, Ming
Group Art Unit : 2645

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to:
Commissioner for Patents, Washington, D.C. 20231 on 3/3/03.

By


Howard S. Fuhrman
Registration No. 33,175
Attorney for Applicant(s)

AMENDMENT

RECEIVED

Commissioner for Patents
Washington, D.C. 20231

MAR 18 2003

Technology Center 2600

Sir:

In response to the Office Action dated October 3, 2002,
please amend the above-identified Patent Application as follows:

In the Claims:

Replace claims 1, 8, 9, and 14 as follows:

1. A system for providing interactive data exchange between

a plurality of outside parties utilizing a plurality of telephone
apparatus and a call center including an interactive voice

03/14/2003 NM0HANM1 00000118 09943587

01 FC:2252

205.00 OP



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Date: March 3, 2003

HONORABLE COMMISSIONER OF PATENTS

Washington, D.C. 20231

Attorney Docket No.: DAVOX-173XX

Sir:

In re application of: Chockalingam Arunachalam

Entitled: System and Method for Associating Interactive Voice Response Unit Data to a Telephone Call Using Automatic Number Identifiers
Transmitted herewith is an amendment in the above-identified application. The following checked items are applicable:

[X] A Petition for Extension of Time for two month(s) is hereby made, under \$1.136(a); check 11717 in the amount of \$205 is enclosed per \$1.17.

[] _____ is hereby appointed Associate Attorney by:

Registration No.:

Attorney of Record: Daniel J. Bourque
Registration No.: 35, 457

[] Other:

CLAIMS AFTER AMENDMENT:	MINUS PRIOR PAID CLAIMS:	EQUALS PRESENT EXTRA CLAIMS:	RATE:	ADDITIONAL FEE:
Independent 4	- 4	= 0	x \$84.00 =	0
Total 19	- 20	= 0	x \$84.00 =	0
[] Multiple Dependent Claims (1st presentation)		+ \$280.00 =		0
SUBTOTAL ADDITIONAL CLAIM FEE				0
Small Entity filing, divide by 1/2.				
TOTAL ADDITIONAL CLAIM FEE				0

- [X] No additional claim fee.
[] The claim fee has been calculated above; check number in the amount of \$ is enclosed.
[X] In the event a Petition for Extension of Time is required by this paper and not otherwise provided, such Petition is hereby made and authorization is provided herewith to charge Deposit Account No. 02-3285 for the cost of such extension.
[X] The Commissioner is hereby authorized to charge payment of any additional filing fees under \$1.16 associated with this communication or credit any overpayment to Deposit Account No. 02-3285.

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as first class mail in an envelope addressed to: Honorable Commissioner of Patents, Washington, D.C. on March 3, 2003.

Howard S. Fuhrman
SUBMIT IN TRIPPLICATE

Attorney of Record: Howard S. Fuhrman
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